

# IMPACT: FY20 SERVICE & SUCCESS METRICS



## OUR MISSION

To connect people experiencing homelessness with the support necessary to become self-sufficient and find a permanent home.

## OUR KEYS TO SUCCESS



- Housing Placement and Stability
- Health & Wellness
- Job Skills and Placement
- Family & Community Engagement
- Adult & Financial Literacy



## OUR FY20 IMPACT

**7,656**

Total Clients Served

**1,087**

Residential Clients Served

**3,240**

2020 Atlanta Point-in-Time Count

**51%**

Severe Mental Health

**31%**

Substance Abuse

**38%**

Veterans

**29%**

Chronically Homeless

**299,081** Nutritious Meals Provided to Clients

**2,968** Medical Service Encounters

**3,138** Behavioral Health Encounters

**841** Dental Encounters

**1,585** Career Resources Provided

## OUR FY20 SUCCESS



**53%**

of Residents had a Positive Discharge Destination



**201**

Placed in Permanent Housing



**62%**

Exited Programs with an Income



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